newvista
schwartz center
Residential Substance Use Treatment

Frequently Asked Questions

General

What is the Schwartz Center?

The Schwartz Center is a residential substance use treatment facility (ASAM 3.5 and 3.1 Level of Care).

What is the total number of beds?

24 bed capacity, offering services to both men and women.

When are intakes done?

Intakes are done during weekday business hours, 9 AM-5 PM.

What are the criteria for admittance to Schwartz Residential Program?

- The intensity of substance use and consequences experienced by the individual determine placement in residential treatment.
- Individuals must meet the ASAM criteria for a 3.5 or 3.1 level of care.
- The individual cannot be on the sex offender registry (program is near a park and school).

What kind of programming is offered?

Individuals in residential treatment can expect structured full days made up of individual therapy, group therapy, educational activities, vocational activities, recreational activities, and community support meetings. We will also ensure each individual meets with a medical provider at least once during their stay.

What happens after?

We begin talking about discharge plans at the very first interaction. We highly encourage "stepping down" into a PHP (Partial Hospitalization Program) or IOP (Intensive Outpatient Program) level of care and will assist in trying to find a sober living option if interested. We work to ensure your next steps are scheduled prior to completion of program.

What insurance is accepted?

We accept Medicaid and those with no insurance on a sliding-fee scale. We also have a limited number of spots that can be offered to those with no other means of payment and an Opioid Use Disorder. Unfortunately, we cannot accept private insurance but can connect individuals to resources to assist them in finding a placement.

Do you do “detox”?

We do not do formal "Medical Withdrawal Management" for substances requiring hospitalization for detox purposes (e.g. alcohol, benzodiazepines). We can offer comfort medications and MOUD to those in an opioid withdrawal. When a client presents to the program, they are medically evaluated by our nursing staff to determine if we can meet their detox needs. If not, we will coordinate for them to go to one of the surrounding facilities that does provide this level of care.

Are clients on Medications for Opioid Use Disorder (MOUD) permitted?

Yes, we allow clients to continue whatever MOUD they are prescribed (methadone, suboxone/buprenorphine, vivitrol). If a client is interested in starting MOUD, we can start them on buprenorphine or vivitrol while in treatment. We coordinate with our Medication Assisted Recovery program for utilization of methadone. We are one of the only residential facilities in which someone can admit and be started on methadone through coordination with our Opioid Treatment Program.

Is this a lockdown facility?

Participation in the Schwartz Center is voluntary. We will work with Drug Court and DOC if appropriate for a client, but we are not a locked facility and cannot hold someone here regardless of a court order.

For Clients

Can I bring my cell phone?

Cell phones and other electronics are not permitted to be used while in the facility. If you arrive with one, it will be stowed with your belongings and made available at designated times as you progress through treatment. All stored items will be returned upon discharge.

Is there visitation? Can I talk to my loved ones?

Yes. Visitation is offered weekly with visitation for men on Saturdays and women on Sundays. Before visiting with their loved one, visitors will participate in a one-hour educational session focused on addiction and its impact on individuals and families. Following the session, visitors will have one hour of supervised visitation with their loved one. Clients may also make two 15-minute phone calls each week. Before a visit can take place, clients must provide the names of their visitors and discuss the visit with their clinician. All visitors are expected to follow program rules and safety procedures while at the facility, including being searched before entering the visitation area.

Can my family drop off items for me?

Family is permitted to drop off items to you that are allowable at the facility (e.g. cash or cigarettes). All items delivered will be subject to search prior to allowing the client to receive it.

I am non-binary, what can I expect?

We want you to feel safe, respected, and comfortable during your stay. We will make every effort to place you on the unit where you feel most comfortable. If that unit is full, our team may talk with you about whether you would feel comfortable staying on the unit with immediate availability. Our two residential units are separate for most activities, and we maintain clear boundaries around communication between units. Our staff will work with you to discuss placement and answer any questions or concerns you may have.

What can I bring with me?

You will be allowed to have eight outfits, undergarments, and pajamas to take to the unit. While you are here you will share a room. You are encouraged to leave all valuables at home. This includes gaming devices, iPads, etc.

Can I bring food?

Outside food and drinks are not permitted at the facility. We offer 3 meals a day and snacks. Additionally, we have vending machines on the unit you are permitted to utilize if you have the funding to do so. Food accommodation can be made for those that require special dietary considerations.

Can my partner and I be treated together?

While you and your partner may both receive treatment at the same time, each individual's presentation is different, and we focus on personal recovery first.

Can I go to a place of worship while I am there?

We make every effort to accommodate spiritual requests. Transportation to a service is dependent on staffing. If you cannot be transported to a service, staff will assist in finding virtual options for you to attend.

How long will I be there?

There are individual recovery and/or insurance components that may impact the length of stay.

Are there any medications I cannot bring with me to treatment?

Controlled medications are reviewed critically before allowed at admission. All forms of Medications for Opioid Use Disorder (MOUD) are accepted and can be started while in treatment with us.

For Legal Entities

Do court-ordered clients get expedited admission?

Court-ordered clients still go through the same screening admission process.

Do you automatically accept those court-ordered to treatment?

We are not able to accept clients to treatment who do not wish to be there or who do not meet the ASAM 3.5 or 3.1 level of care. This is the same for every client regardless of their court-ordered status.

Do you communicate with drug court if needed?

We attend Fayette County Drug Court Staffings weekly and can attend surrounding drug courts, as appropriate/requested. If a client is ordered to treatment by drug court, we will make every effort to obtain the proper releases of information (ROIs) to communicate with the courts regarding the client.

How much information do you give to law enforcement?

If the client has signed a release of information (ROI) for any type of law enforcement, we will communicate with them as appropriate. 42-CFR-Part 2 prohibits us from disclosing information to law enforcement without a ROI-even with a warrant or subpoena. If law enforcement arrives at the center with a warrant for arrest, they are provided documentation explaining 42-CFR-Part 2 and the needed documentation for us to release that information

For Clinicians

What are the criteria for admittance?

Clients need to meet ASAM criteria for a 3.5 or 3.1 level of care. The intensity of substance use and consequences experienced by the individual determine placement in residential treatment. The program is near a park and school and therefore those on the sex offender registry are prohibited from receiving treatment here.

I'm a clinician within New Vista and I want to refer my client to Schwartz. Is there anything I can do to expedite this process?

As soon as you suspect a referral is coming, you can alert our intake coordinators at schwartzintake@newvista.org; 859.246.7282 or utilize the internal referral form.

My client is "on the fence" about committing to residential treatment and I think it would help if they could speak to someone at the center with me present, can this be accommodated?

Yes, please reach out to the intake coordinators referenced above and this can be scheduled virtually while client is with you in session.